



76 Respondents between August 2019 and July 2020

How old were you when you started this programme?

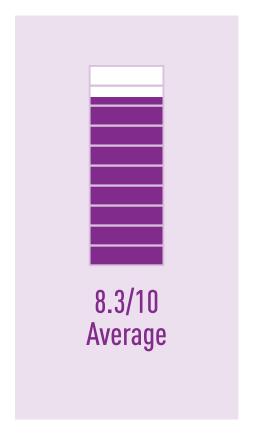
How likely are you to recommend CMS Vocational Training to friends or family? To what extent did the apprenticeship meet your expectations?



at the start of their

programme



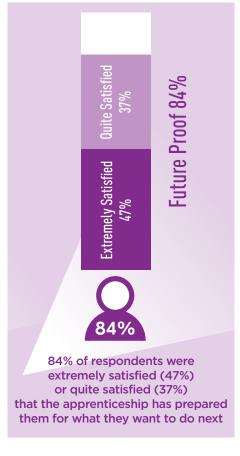




#### To what extent are you satisfied or dissatisfied?





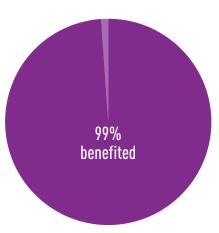




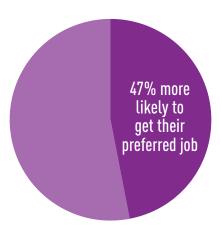




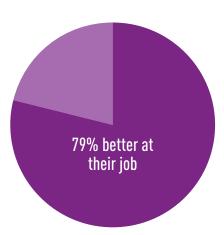
# Which of the following relate to you now you have finished your apprenticeship?



99% said they had benefited in one way or another from their apprenticeship



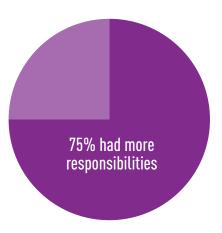
47% said they are now more likely to get the job they want



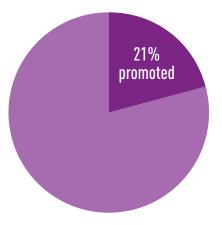
79% said they were better at their job because of their apprenticeship



46% said they were earning more money than when they started



75% of apprentices said they had more responsibilities in their role than when they started



21% had been promoted while on their apprenticeship



#### The extent to which CMS tutors had:

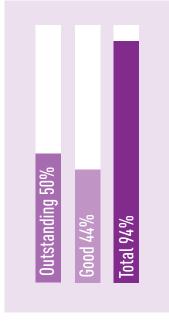




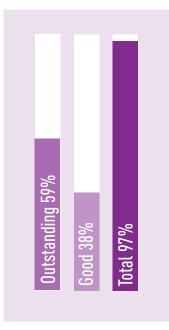




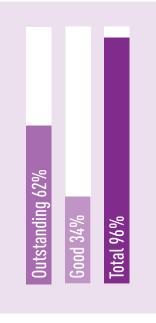
#### How would you rate the extent to which our staff:



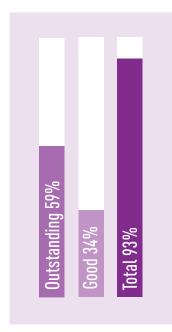
Set challenging tasks



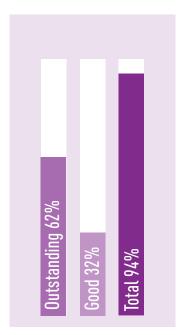
Built on and extended your existing knowledge



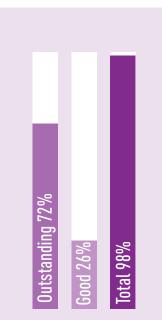
Have appropriate knowledge and expertise



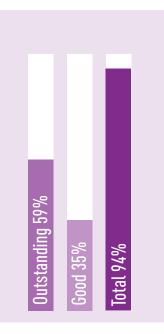
Assessed your progress



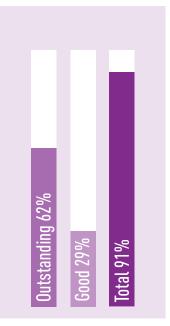
Provided for your needs



Promoted equality and diversity



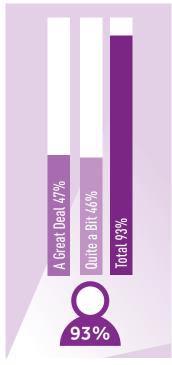
Aided your development of literacy and numeracy during learning



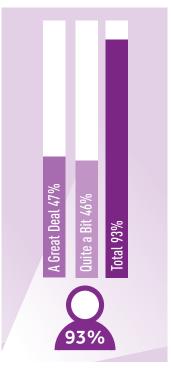
Provided timely information, advice and guidance regarding next steps in training, education and employment



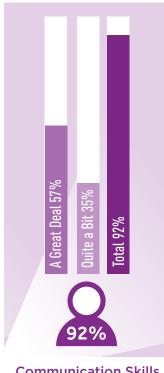
#### The extent to which the training and support provided by CMS has impacted on my:



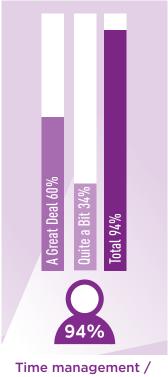
Self confidence



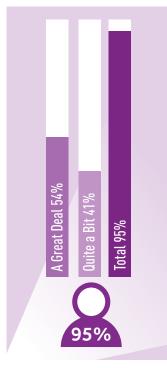
**Motivation** 



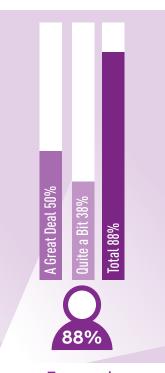
**Communication Skills** 



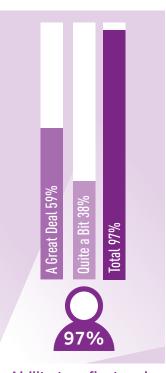
Organisational skills



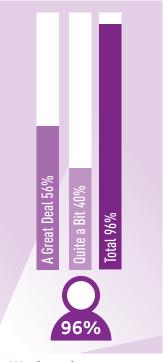
Initiative in the workplace



**Teamwork** 



Ability to reflect and improve my own practise



Work under pressure

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#### **LEARNER COMMENTS**

"I think that CMS are a very good training provider. The work and tasks were interesting and detailed, and my tutor was a great help throughout."

My tutor "has been a brilliant and very supportive Tutor and really patient when I struggled with the technical side of things!!"

"Workshops were brilliant and really informative" My tutor "has always supported me with any of my work or queries with my job role and she has always gone over and above with giving me support in my job and other issues I have had."

My tutor "was so helpful throughout my entire apprenticeship - she made me feel a lot more confident about the assessments which really helped me!"

My tutor "has been amazing support and has been friendly and available from day 1." My tutor "has always been happy to answer any of my questions and show me how to work all systems and programs which I have been involved with."

My tutor "has been amazing. Thank you."

My tutor "always made sure I had enough work to complete or ensured I did not feel too overwhelmed if I was given more work to complete than normal and she ensured I was engaged in my work which made me feel supported.

"I feel comfortable speaking to tutor about anything and have really enjoyed having her as my assessor, she always made me feel motivated by giving me challenging work and giving me more tasks to do for if I had any quiet days."

My tutor "has made the whole process so much easier for me, she has been there whenever I have needed help with my work or whenever I have had an issue within my workplace. Without having my tutor I think I would have found things much harder and I cannot thank her enough for all her time she has given me."

"On visits the tutor goes into detail of what I need to do so that I fully understand it. if I struggled with the maths or English she would go through questions I got wrong and spend time explaining how to do it."

"On visits always tried to motivate me and tell me to set goals such as being more organised and gave advice how to do it. If I ever emailed for help I would get a response that would explain what I needed to do."

My tutor "has always been supportive from day one and has understood me as a learner over the course of my apprenticeship."

